Digital Champion
Role

Our Digital Champions volunteer to support customers to get online.

As a Digital Champion you will be invited to volunteer at I.T. sessions in community venues near your home.

Becoming a digital champion is a great way to help others improve their digital skills and overcome digital exclusion.

You don't need to be an IT expert or have a degree in coding to become a digital champion. All you need is patience, enthusiasm, and empathy.

What you'll be doing

Helping customers with:
- Basic internet searches
- How to set up an email account
- Shopping online
- Job searches
- Using price comparison sites
- Staying in touch with friends and family

What we're looking for:

- Basic IT skills, including communicating via email
- Patience and a friendly personality
- Flexible and adaptable
- An understanding of, and commitment towards, equality and diversity

Level of commitment:

- Complete our short training course
- Up to two hours a week

What's in it for you:

- Increase expertise and experience on your CV
- Make a positive impact on your community
- Develop your skills and confidence

Our commitment to you:

We'll give you:
- Full training to enable you to support customers
- Opportunities to make suggestions to improve the digital champions project
- Support from our Digital Transformation Officer
- Out of pocket expenses (approval required in advance)

We'd love you to join us, so please complete the form on our website **www.platformhg.com/digital-champions** to register your interest.